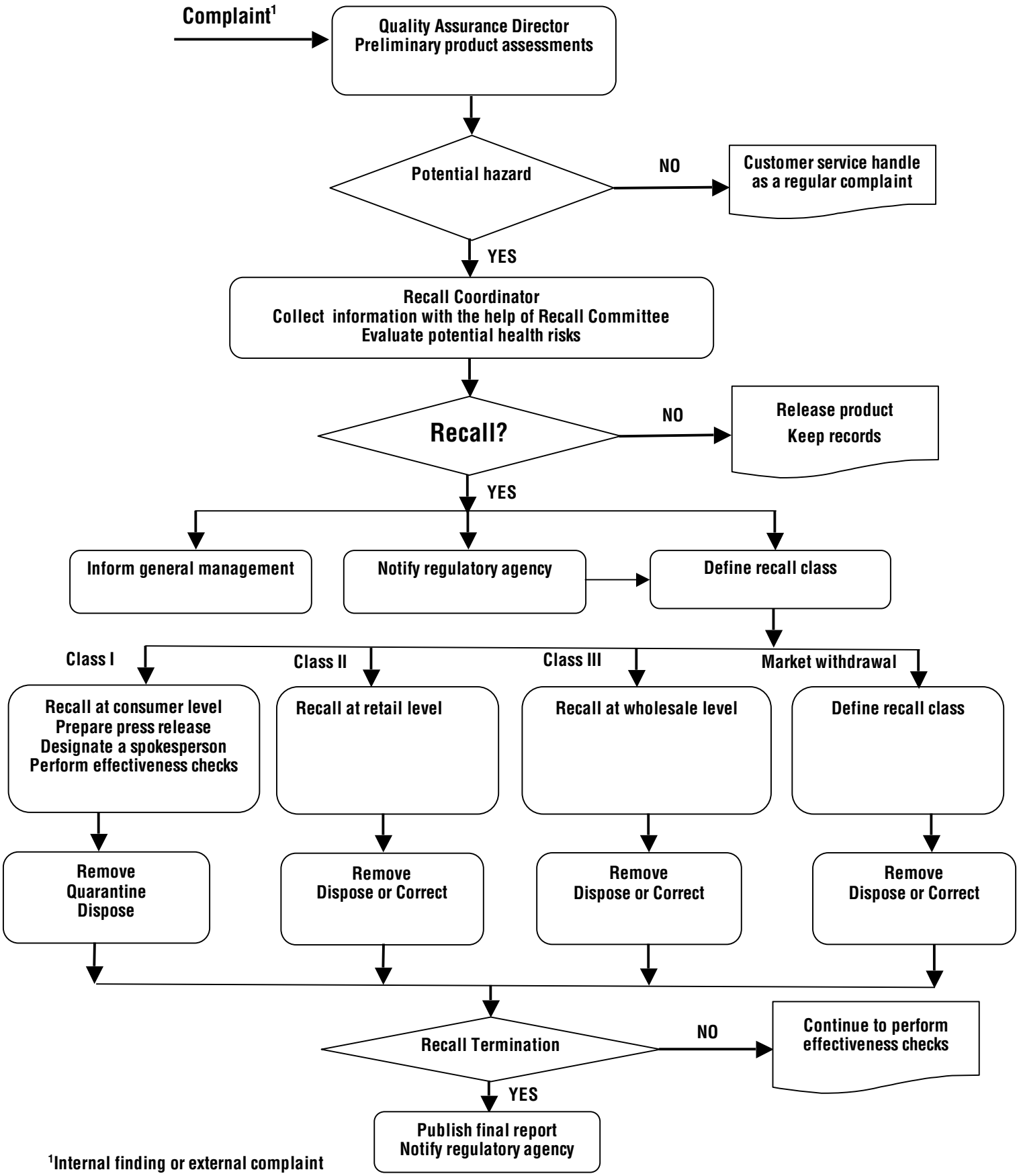

[1]Internal finding or external complaint